



Granting Access & Lifecycle Governance in Microsoft Entra

Self-service access in action — from request to governed delivery

In Part 1 we built a secure Access Catalog and package.

In Part 2 we see how users request, gain, and maintain access through automated governance.



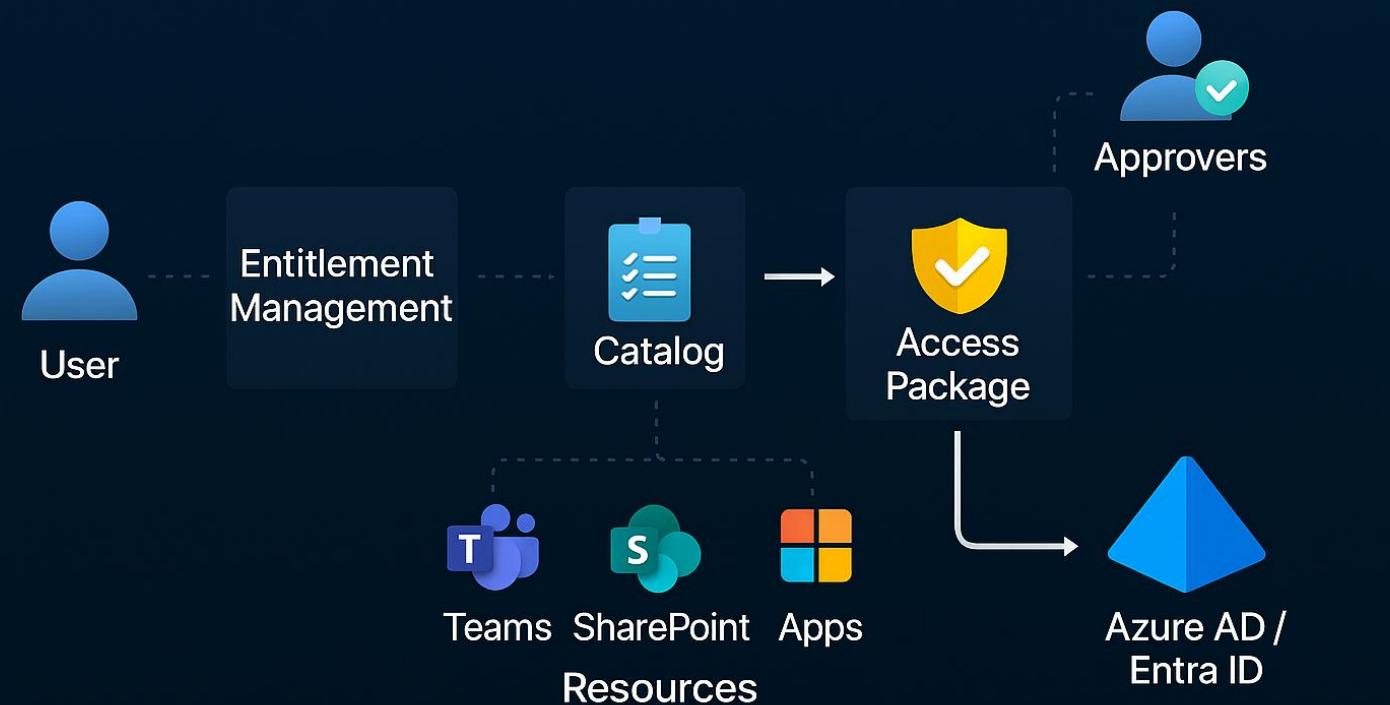
Entitlement Management in Microsoft Entra

Centralized Access Lifecycle for Teams, SharePoint & Apps

Entitlement Management connects users to resources via a Catalog and Access Package. Approvals, reviews, and expiry policies ensure access stays secure and compliant.

Architecture Flow

Entitlement Management in Microsoft Entra



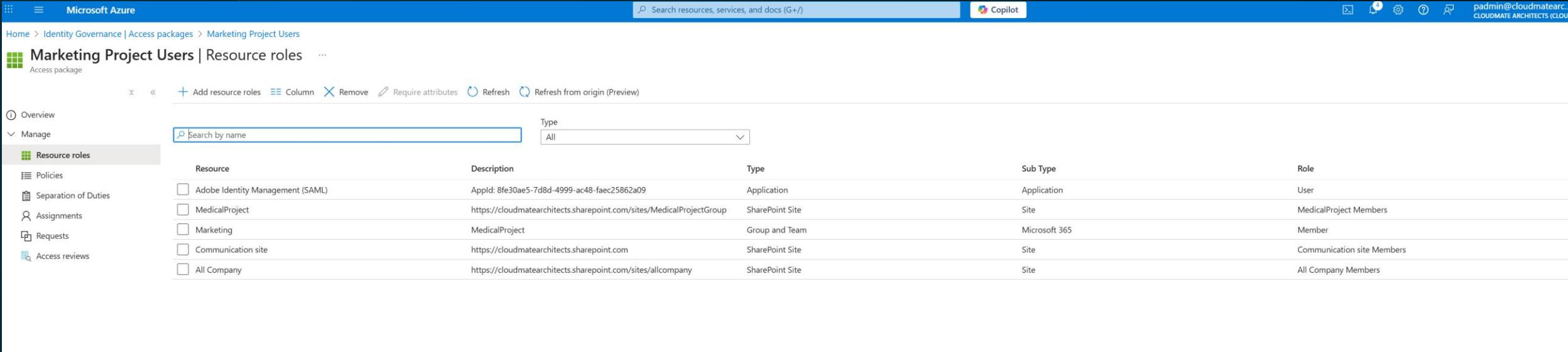
From Design to Deployment — Our Foundation

Marketing Catalog & Access Package ready for self-service requests



All Resources Governed in One Place

Teams + SharePoint + Adobe Identity under one Access Package



Microsoft Azure

Home > Identity Governance | Access packages > Marketing Project Users

Marketing Project Users | Resource roles

Add resource roles Column Remove Require attributes Refresh Refresh from origin (Preview)

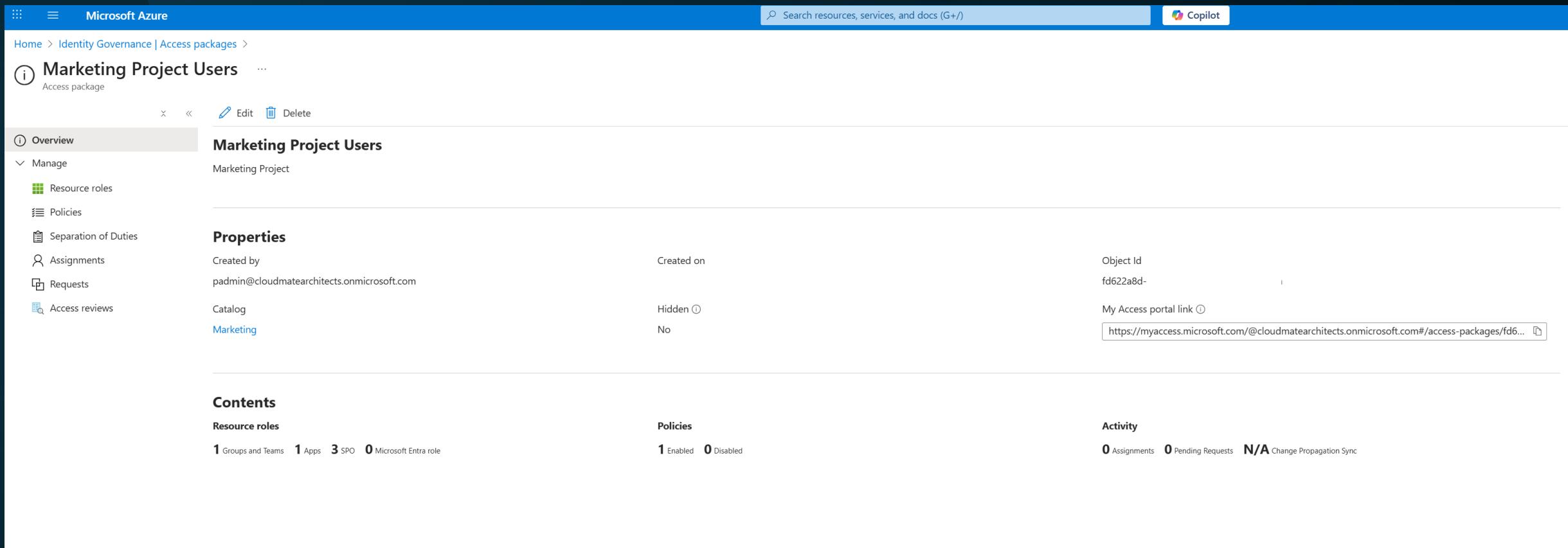
Resource	Description	Type	Sub Type	Role
<input type="checkbox"/> Adobe Identity Management (SAML)	AppId: 8fe30ae5-7d8d-4999-ac48-faec25862a09	Application	Application	User
<input type="checkbox"/> MedicalProject	https://cloudmatearchitects.sharepoint.com/sites/MedicalProjectGroup	SharePoint Site	Site	MedicalProject Members
<input type="checkbox"/> Marketing	MedicalProject	Group and Team	Microsoft 365	Member
<input type="checkbox"/> Communication site	https://cloudmatearchitects.sharepoint.com	SharePoint Site	Site	Communication site Members
<input type="checkbox"/> All Company	https://cloudmatearchitects.sharepoint.com/sites/allcompany	SharePoint Site	Site	All Company Members

Entitlement Management lets administrators bundle all related resources into a single Access Package, reducing manual assignment and enabling role-based governance.



Marketing Project Users Access Package

Secure distribution through Catalog link and My Access Portal



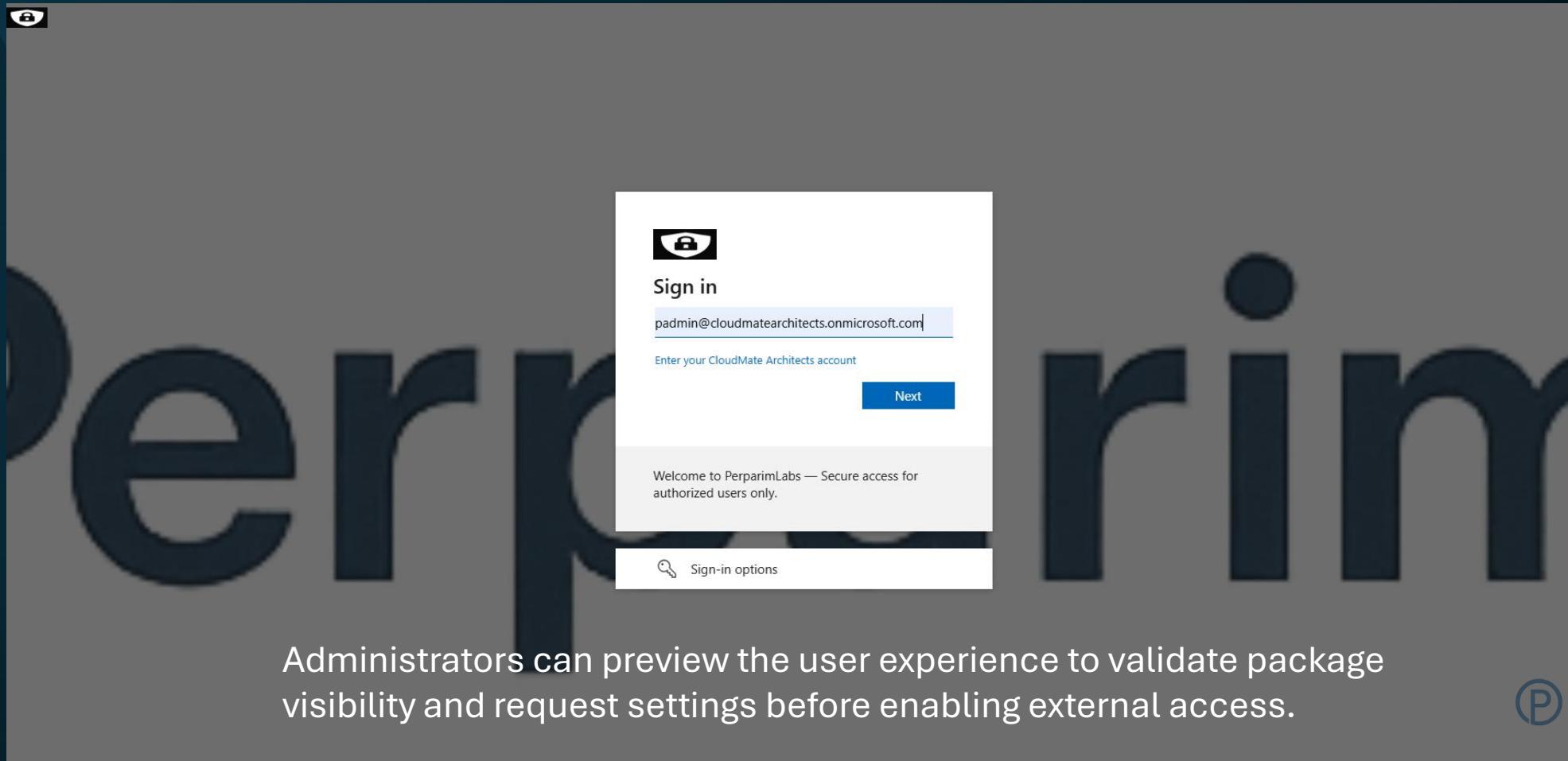
The screenshot shows the Microsoft Azure Access Packages interface. The top navigation bar includes 'Microsoft Azure', a search bar, and a 'Copilot' button. The left sidebar shows the navigation path: Home > Identity Governance | Access packages > Marketing Project Users. The main content area displays the 'Marketing Project Users' access package details. The 'Overview' tab is selected, showing the package name 'Marketing Project Users' and its description 'Marketing Project'. The 'Properties' section provides metadata: Created by (padmin@cloudmatearchitects.onmicrosoft.com), Created on (not specified), Object Id (fd622a8d-...), Catalog (Marketing), Hidden (No), and My Access portal link (https://myaccess.microsoft.com/@cloudmatearchitects.onmicrosoft.com#/access-packages/fd622a8d-...). The 'Contents' section shows 1 Group and Teams, 1 Apps, 3 SPO, 0 Microsoft Entra role, 1 Enabled Policies, 0 Disabled Policies, 0 Assignments, 0 Pending Requests, and N/A Change Propagation Sync. The 'Manage' section includes links for Resource roles, Policies, Separation of Duties, Assignments, Requests, and Access reviews.

Each package includes metadata, creator info, object ID, and a self-service URL. This portal becomes the gateway for users to request access securely.



Access Portal Entry Point

padmin@cloudmatearchitects signs into My Access Portal

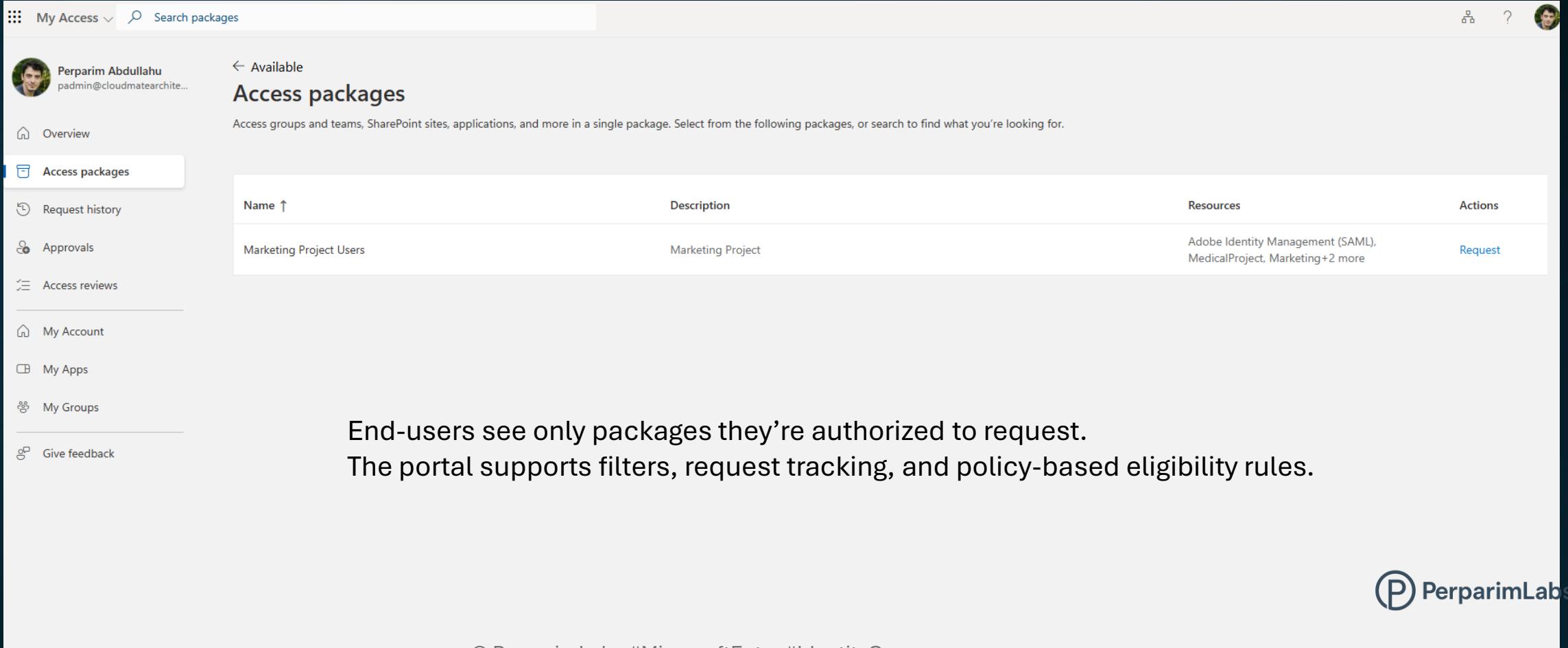


Administrators can preview the user experience to validate package visibility and request settings before enabling external access.



Self-Service Catalog View

Marketing Project Users package appears under Available



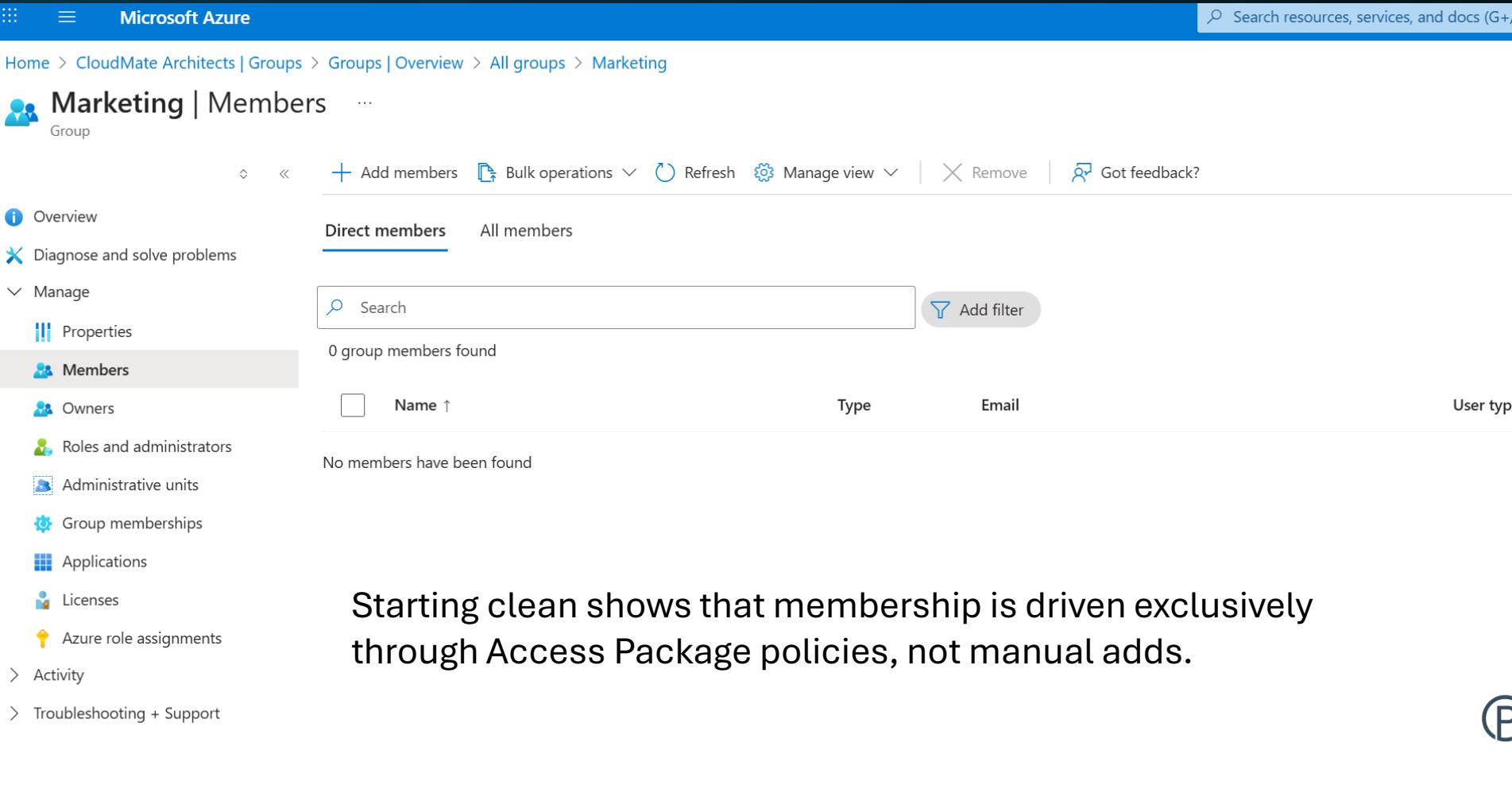
The screenshot shows the Microsoft Entra Self-Service Catalog View. The left sidebar has a 'My Access' dropdown, a search bar, and a user profile. The 'Access packages' option is selected. The main content area is titled 'Access packages' and shows a table of packages. The table has columns for Name, Description, Resources, and Actions. One package is listed: 'Marketing Project Users' with 'Marketing Project' as the description, 'Adobe Identity Management (SAML), MedicalProject, Marketing+2 more' as resources, and a 'Request' button in the Actions column. The table is sorted by Name.

Name ↑	Description	Resources	Actions
Marketing Project Users	Marketing Project	Adobe Identity Management (SAML), MedicalProject, Marketing+2 more	Request

End-users see only packages they're authorized to request.
The portal supports filters, request tracking, and policy-based eligibility rules.

Baseline State Before Request

Group has no members yet — ready for controlled assignment



Microsoft Azure

Home > CloudMate Architects | Groups > Groups | Overview > All groups > Marketing

Marketing | Members

Group

Add members Bulk operations Refresh Manage view Remove Got feedback?

Overview

Diagnose and solve problems

Manage

- Properties
- Members**
- Owners
- Roles and administrators
- Administrative units
- Group memberships
- Applications
- Licenses
- Azure role assignments

Activity

Troubleshooting + Support

Direct members All members

Search Add filter

0 group members found

	Name ↑	Type	Email	User type
No members have been found				

Starting clean shows that membership is driven exclusively through Access Package policies, not manual adds.

Submitting a Self-Service Access Request

Provide business justification and submit for delivery

Resources	Actions
Adobe Identity Management (SAML), MedicalProject, Marketing+2 more	Request

Access Packages can include custom questions and approval flows.
In this demo we used auto-approval to highlight streamlined user experience.

Marketing Project Users

Request details Resources

Marketing Project

Share a link to this access package: [Copy link](#)

[Continue](#)

← Additional questions

Request for specific period? No

Business justification

I need access

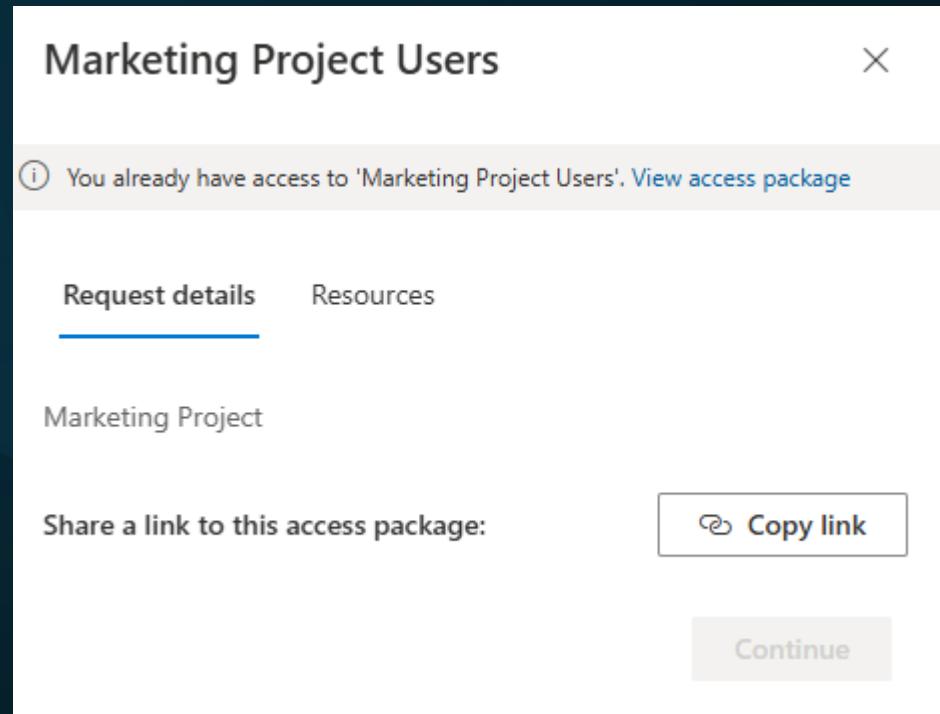
[Submit request](#)



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Access Delivery in Progress

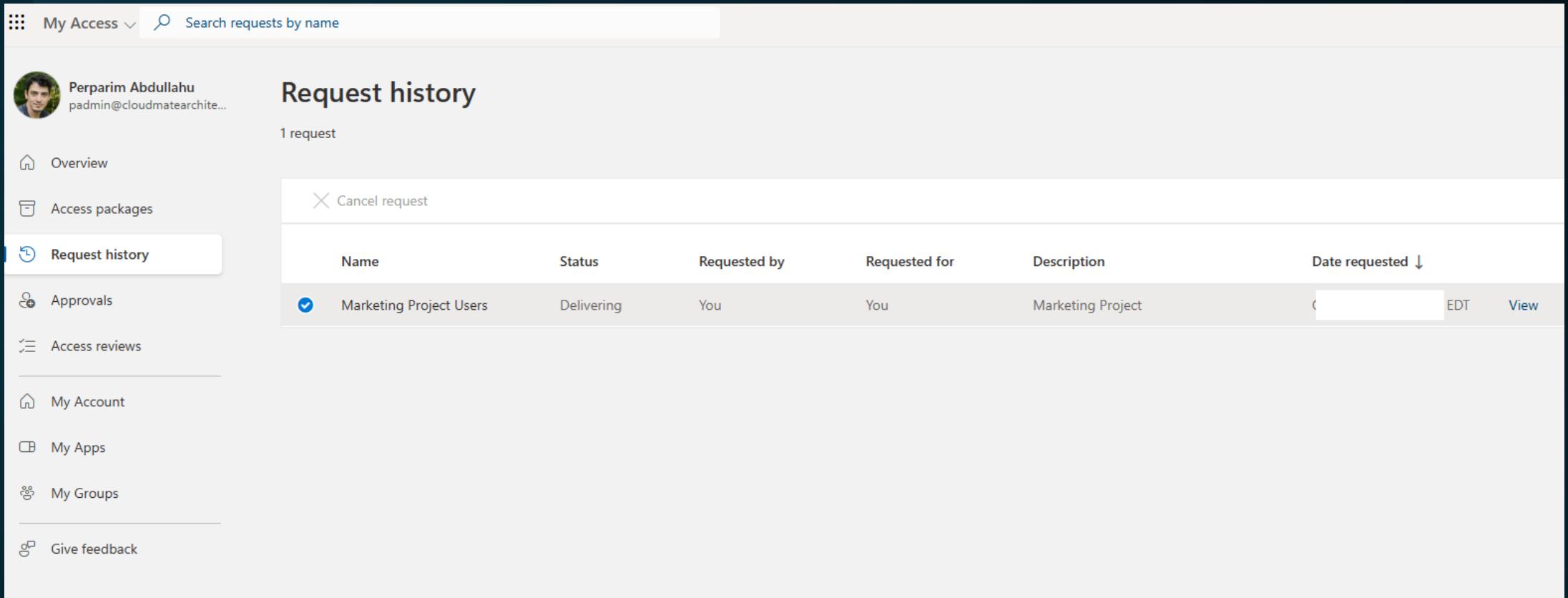
Status = Delivering — policy automation in motion



Behind the scenes, Entra assigns group, app, and site roles based on the package definition — ensuring consistent and traceable access.

Access Granted and Active

5 resources assigned to the Marketing Project User



The screenshot shows the Microsoft Entra My Access portal. The left sidebar has a navigation menu with the following items:

- My Access (selected)
- Search requests by name
- Perparim Abdullahu (user profile)
- Overview
- Access packages
- Request history (selected)
- Approvals
- Access reviews
- My Account
- My Apps
- My Groups
- Give feedback

The main content area is titled "Request history" and shows "1 request". A table displays the details of the request:

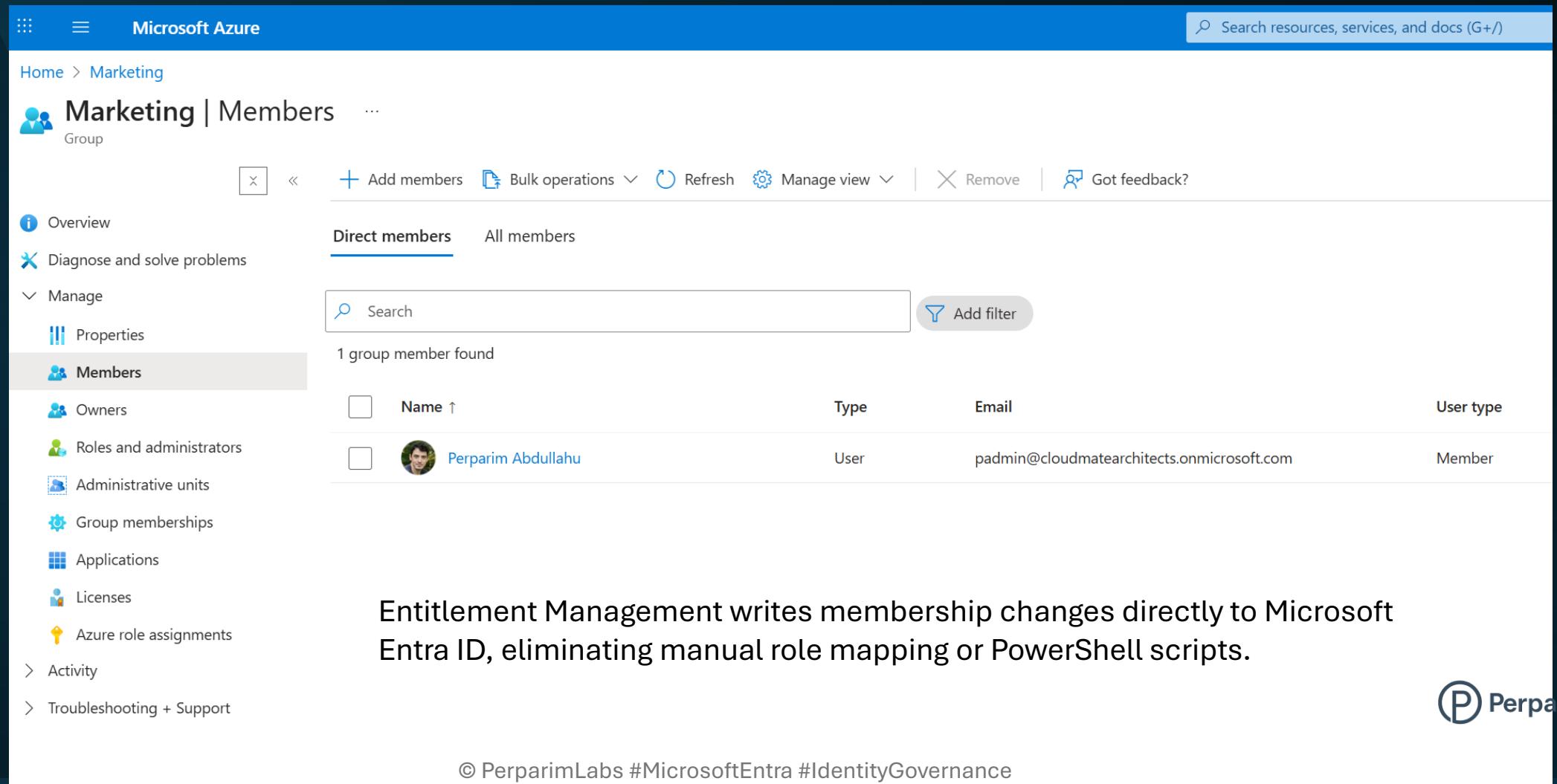
Name	Status	Requested by	Requested for	Description	Date requested
Marketing Project Users	Delivering	You	You	Marketing Project	EDT

Once active, the portal lists all assigned resources for transparency and self-review. Users see exactly what they have access to and can remove it if no longer needed.



Automatic Group Assignment

User added to Marketing group instantly



Microsoft Azure

Search resources, services, and docs (G+/)

Home > Marketing

Marketing | Members

Group

Add members Bulk operations Refresh Manage view Remove Got feedback?

Overview Diagnose and solve problems

Manage

- Properties
- Members**
- Owners
- Roles and administrators
- Administrative units
- Group memberships
- Applications
- Licenses
- Azure role assignments

Activity

Troubleshooting + Support

Direct members All members

Search Add filter

1 group member found

	Name ↑	Type	Email	User type
<input type="checkbox"/>	Perparim Abdullahu	User	admin@cloudmatearchitects.onmicrosoft.com	Member

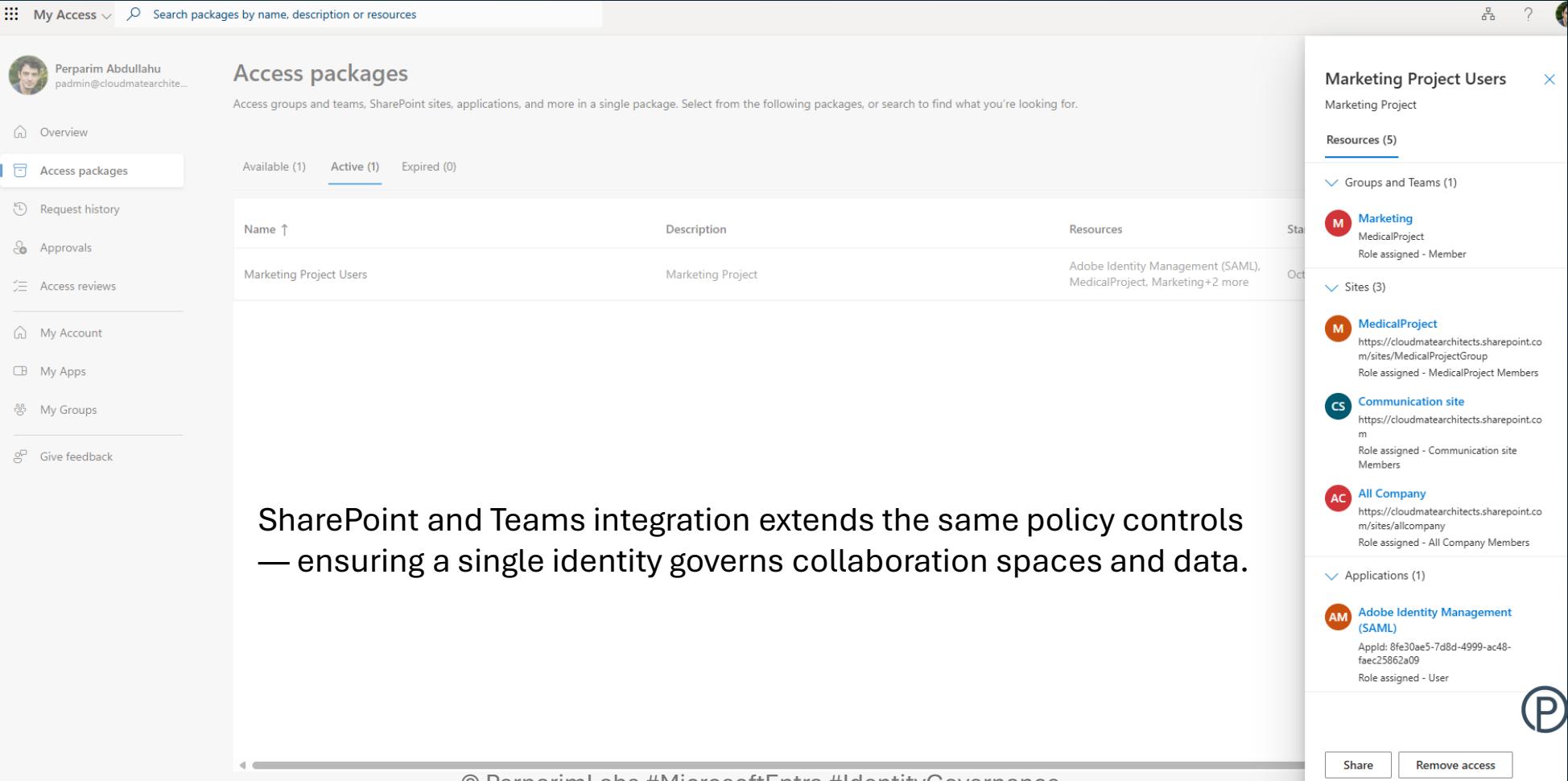
Entitlement Management writes membership changes directly to Microsoft Entra ID, eliminating manual role mapping or PowerShell scripts.

© PerparimLabs #MicrosoftEntra #IdentityGovernance #ZeroTrust #AccessManagement #ConditionalAccess #AzureSecurity #IAM #Microsoft365 #CloudSecurity

 PerparimLabs

MedicalProject Site Access Verified

Direct resource access granted via Access Package



The screenshot shows the Microsoft Entra Access Packages interface. On the left, the navigation menu includes 'My Access', 'Overview', 'Access packages' (which is selected and highlighted in blue), 'Request history', 'Approvals', 'Access reviews', 'My Account', 'My Apps', 'My Groups', and 'Give feedback'. The main content area is titled 'Access packages' and contains a table with columns: Name, Description, Resources, and Status. There is one active package named 'Marketing Project Users' with a description of 'Marketing Project' and resources including 'Adobe Identity Management (SAML)', 'MedicalProject', 'Marketing+2 more'. To the right, a detailed view of the 'Marketing Project Users' package is shown, listing 'Resources (5)': 'Groups and Teams (1)' containing 'Marketing' (MedicalProject, Role assigned - Member); 'Sites (3)' containing 'MedicalProject' (https://cloudmatearchitects.sharepoint.com/sites/MedicalProjectGroup, Role assigned - MedicalProject Members), 'Communication site' (https://cloudmatearchitects.sharepoint.com, Role assigned - Communication site Members), and 'All Company' (https://cloudmatearchitects.sharepoint.com/sites/allcompany, Role assigned - All Company Members); and 'Applications (1)' containing 'Adobe Identity Management (SAML)' (AppId: 8fe30ae5-7d8d-4999-ac48-faec25862a09, Role assigned - User). At the bottom right of the interface is the PerparimLabs logo.

SharePoint and Teams integration extends the same policy controls — ensuring a single identity governs collaboration spaces and data.

© PerparimLabs #MicrosoftEntra #IdentityGovernance #ZeroTrust #AccessManagement #ConditionalAccess #AzureSecurity #IAM #Microsoft365 #CloudSecurity

Verified Access Launch from Portal

Marketing Project Users X

Marketing Project

Resources (5)

Groups and Teams (1)

M **Marketing**
MedicalProject
Role assigned - Member

Sites (3)

M **MedicalProject**
<https://cloudmatearchitects.sharepoint.com/sites/MedicalProjectGroup>
Role assigned - MedicalProject Members

CS **Communication site**
<https://cloudmatearchitects.sharepoint.com>
Role assigned - Communication site Members

AC **All Company**
<https://cloudmatearchitects.sharepoint.com/sites/allcompany>
Role assigned - All Company Members

Applications (1)

AM **Adobe Identity Management (SAML)**
AppId: 8fe30ae5-7d8d-4999-ac48-faec25862a09
Role assigned - User

Clicking *MedicalProject* opened the SharePoint site directly — proving the Access Package works end-to-end.

MedicalProject

Home Page details Preview Analytics

News [+ Add](#)

Keep your team updated with news on your team site

From the site home page you'll be able to quickly author a news post - a status update, trip report, or...

Add News

Quick links

Learn about a team site [See all](#)

Learn how to add a page

[+ New](#) [...](#) [All Documents](#) [Name](#)

Your files will show up here

Drag and drop files here to access them from any device.

Next steps

- Apply a site template [Get started](#)
- Invite team members [Add members](#)
- Upload files [Upload a document](#)
- Post news [Create a news post](#)
- Change the look [Edit site look](#)

 PerparimLabs

The *My Access Portal* link dynamically redirects users to approved resources. Once permissions propagate, access is instant with no manual configuration.

Zero Trust Starts at Sign-In

Laura Johnson triggers MFA enrollment before access



laura.johnson@cloudmatearchitects.onmicrosoft.com

Let's keep your account secure

We'll help you set up another way to verify it's you.

[Use a different account](#)

[Learn more about verifying your identity](#)

[Next](#)

Welcome to PerparimLabs — Secure access for authorized users only.

Keep your account secure

Microsoft Authenticator

Start by getting the app

On your phone, install the Microsoft Authenticator app. [Download now](#)

After you install the Microsoft Authenticator app on your device, choose "Next".

I want to use a different authenticator app

Next

Keep your account secure

Microsoft Authenticator

Set up your account

If prompted, allow notifications. Then add an account, and select "Work or school".

Back Next

Keep your account secure

Microsoft Authenticator

Scan the QR code

Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

After you scan the QR code, choose "Next".

Can't scan image?

Back Next

Keep your account secure

Microsoft Authenticator

Let's try it out

Approve the notification we're sending to your app by entering the number shown below.

54

Back Next

Keep your account secure

Microsoft Authenticator

Notification approved

Next

Keep your account secure

Success!

Great job! You have successfully set up your security info. Choose "Done" to continue signing in.

Default sign-in method:

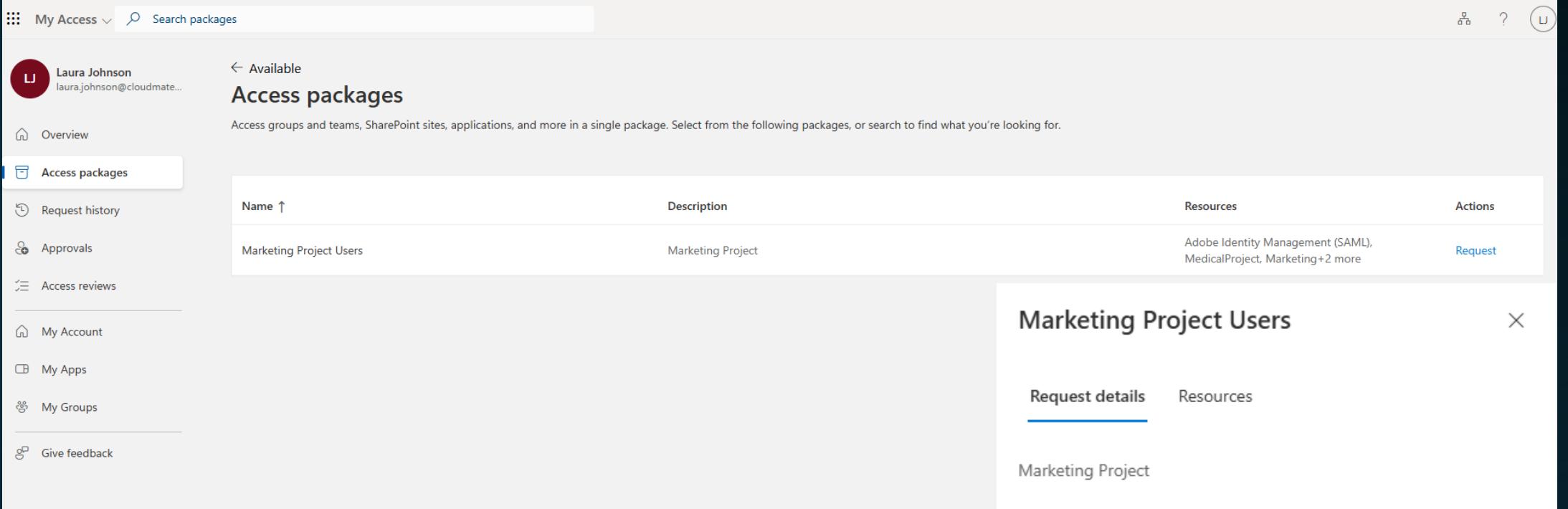
Microsoft Authenticator

Done

Conditional Access and Authentication Methods policies enforce strong identity proofing at first login, protecting the self-service portal from unauthorized use.

Same Experience for All Users

Laura requests Marketing Project Users package



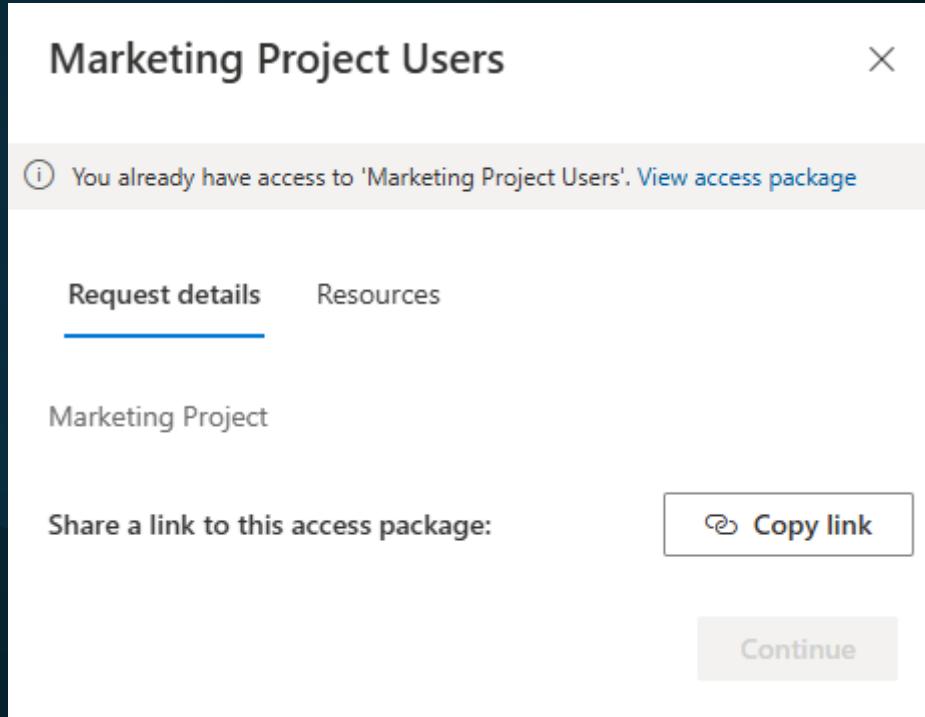
The screenshot shows the Microsoft Entra Access Packages portal. On the left, a sidebar menu includes 'My Access', 'Search packages', 'Laura Johnson' (laura.johnson@cloudmate...), 'Overview', 'Access packages' (selected), 'Request history', 'Approvals', 'Access reviews', 'My Account', 'My Apps', 'My Groups', and 'Give feedback'. The main content area is titled 'Access packages' with a sub-section 'Available'. It shows a table with columns 'Name ↑', 'Description', 'Resources', and 'Actions'. One row is selected: 'Marketing Project Users' (Description: Marketing Project, Resources: Adobe Identity Management (SAML), MedicalProject, Marketing+2 more, Actions: Request). A modal window titled 'Marketing Project Users' is open, showing 'Request details' (Marketing Project) and 'Resources' (Marketing Project). It includes a 'Share a link to this access package:' field with a 'Copy link' button and a 'Continue' button.

Name ↑	Description	Resources	Actions
Marketing Project Users	Marketing Project	Adobe Identity Management (SAML), MedicalProject, Marketing+2 more	Request

The portal experience is consistent for internal and external identities. Governance applies uniformly — no special admin steps required.

Access Delivered Automatically

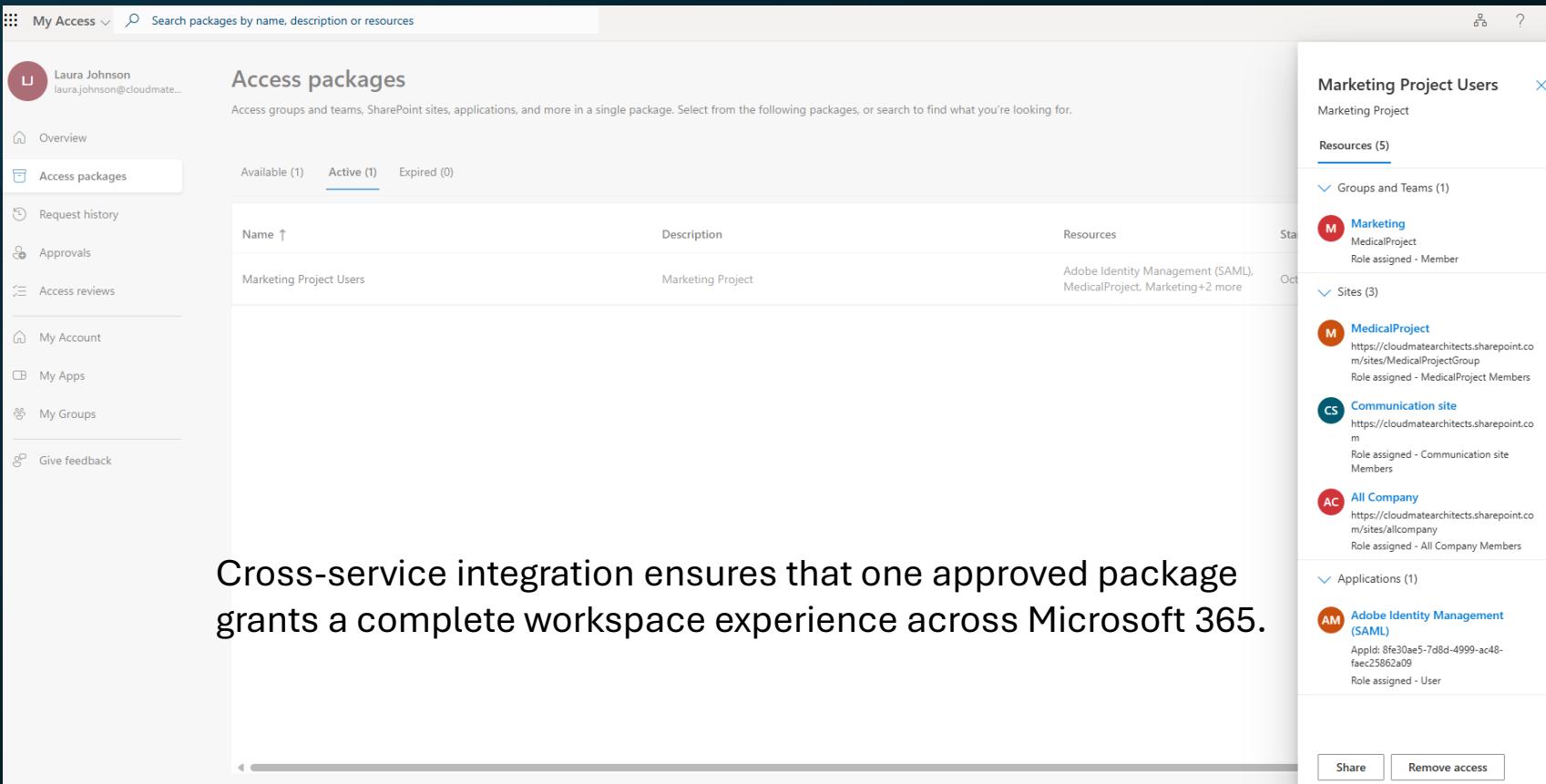
Package status = Active for Laura Johnson



Auto-approval policies simplify collaboration while still providing full audit visibility to administrators and security teams.

Verified Access to Communication & Marketing Sites

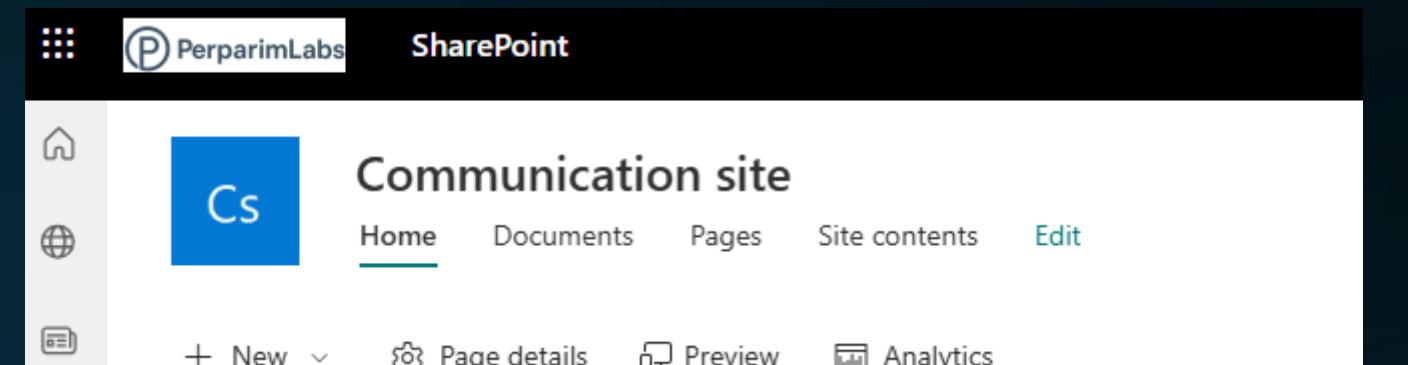
User can open and collaborate instantly



The screenshot shows the Microsoft Access interface. On the left, a sidebar menu includes: My Access, Overview, Access packages (selected), Request history, Approvals, Access reviews, My Account, My Apps, My Groups, and Give feedback. The main area is titled "Access packages" and shows a table with columns: Name, Description, Resources, and Status. One row is visible: "Marketing Project Users" (Description: Marketing Project, Resources: Adobe Identity Management (SAML), MedicalProject, Marketing +2 more). To the right, a modal window titled "Marketing Project Users" (Marketing Project) shows a list of resources under "Resources (5)": Marketing (MedicalProject, Role assigned - Member), MedicalProject (https://cloudmatearchitects.sharepoint.com/sites/MedicalProjectGroup, Role assigned - MedicalProject Members), Communication site (https://cloudmatearchitects.sharepoint.com, Role assigned - Communication site Members), All Company (https://cloudmatearchitects.sharepoint.com/sites/allcompany, Role assigned - All Company Members), and Adobe Identity Management (SAML) (AppId: 8fe30ae5-7d8d-4999-ac48-faec25862a09, Role assigned - User). At the bottom of the modal are "Share" and "Remove access" buttons.

Cross-service integration ensures that one approved package grants a complete workspace experience across Microsoft 365.

Lifecycle Governance Automation



The screenshot shows a SharePoint Team site titled 'Marketing'. The left navigation bar includes the PerparimLabs logo, the SharePoint logo, and the site title 'Marketing'. The ribbon below the navigation bar includes '+ New', 'Page details', 'Preview', and 'Analytics' buttons. The main content area features a 'News' section with a 'Keep your team updated with news on your team site' message, an 'Activity' section with a 'The new MedicalProject group is ready' message, and a 'Your files will show up here' section with a cloud icon for file uploads.

Marketing

Home

Conversations

Documents

Notebook

Pages

Site contents

Recycle bin

Edit

News

+ Add

Keep your team updated with news on your team site

From the site home page you'll be able to quickly author a news post - a status update, trip report, or...

Add News

+ New

... All Documents

Name

Activity

The new MedicalProject group is ready

Welcome to the MedicalProject group. Use the group to share ideas...start sharing and collaborating on content in SharePoint. Share file

MedicalProject +1 Sent 7 hours ago

SitePages

Home

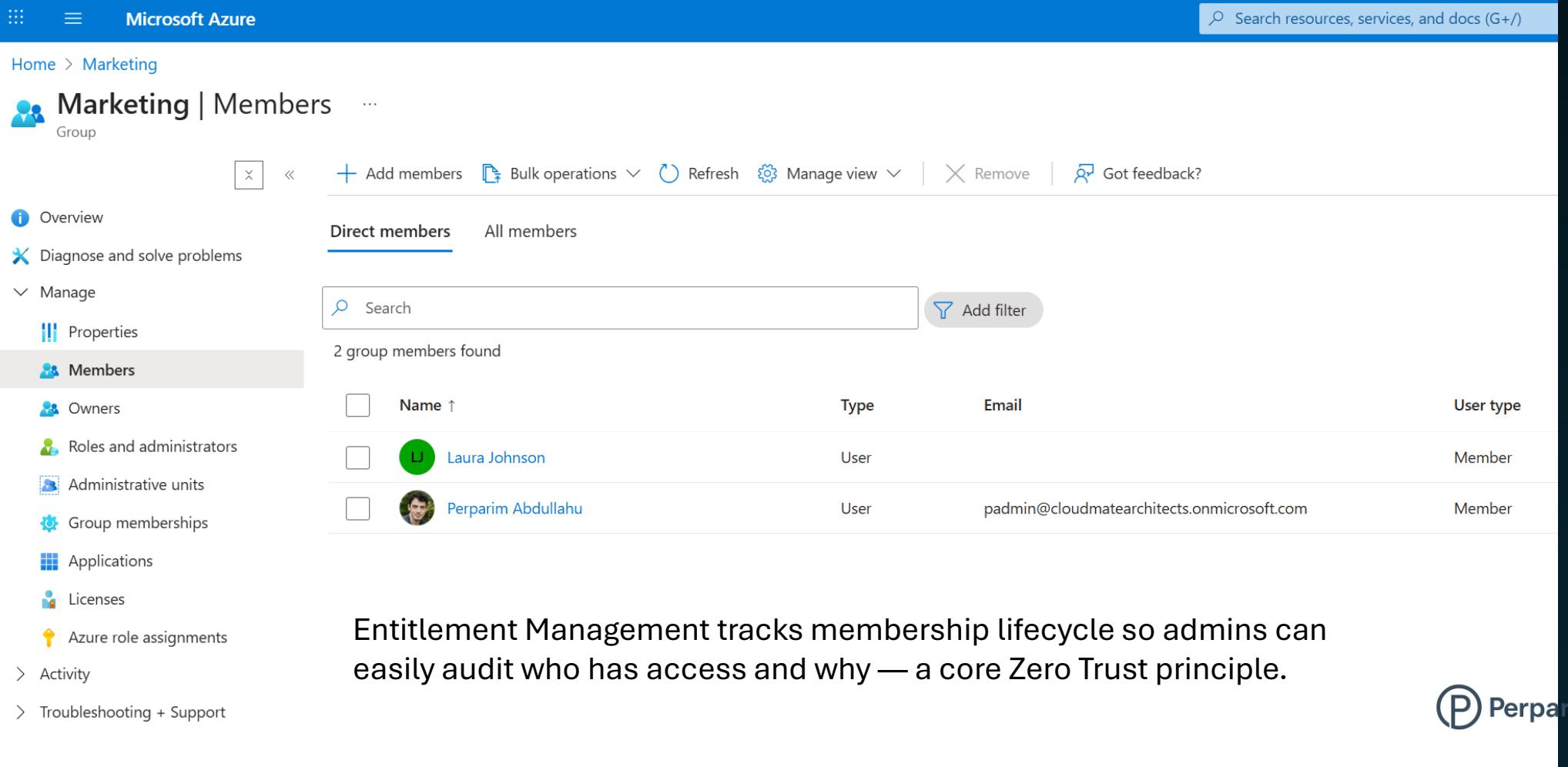
Marketing

Popular

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Two Members — One Governance Process

Both Perparim and Laura are Marketing group members



Microsoft Azure

Home > Marketing

Marketing | Members

Group

Add members Bulk operations Refresh Manage view Remove Got feedback?

Overview Diagnose and solve problems

Manage

- Properties
- Members** (selected)
- Owners
- Roles and administrators
- Administrative units
- Group memberships
- Applications
- Licenses
- Azure role assignments

Direct members All members

Search Add filter

2 group members found

	Name ↑	Type	Email	User type
<input type="checkbox"/>	Laura Johnson	User		Member
<input type="checkbox"/>	Perparim Abdullahu	User	padmin@cloudmatearchitects.onmicrosoft.com	Member

Entitlement Management tracks membership lifecycle so admins can easily audit who has access and why — a core Zero Trust principle.



Continuous Access Control

Reviews, expiry, and revocation maintain compliance

Admins can set access reviews, duration limits, and renewal policies so access automatically expires when no longer needed — reducing identity risk.



Identity Governance in Action

Automated access that aligns with Zero Trust and least privilege

- Centralized Access Lifecycle
- Self-Service Efficiency
- MFA Enforcement at Entry
- Automatic Role Assignment
- Audit-Ready Transparency

Microsoft Entra Entitlement Management transforms access control from manual to governed — ensuring the right people have the right access at the right time.