



# Granting Access & Lifecycle Governance in Microsoft Entra

Self-service access in action — from request to governed delivery

In Part 1 we built a secure Access Catalog and package.

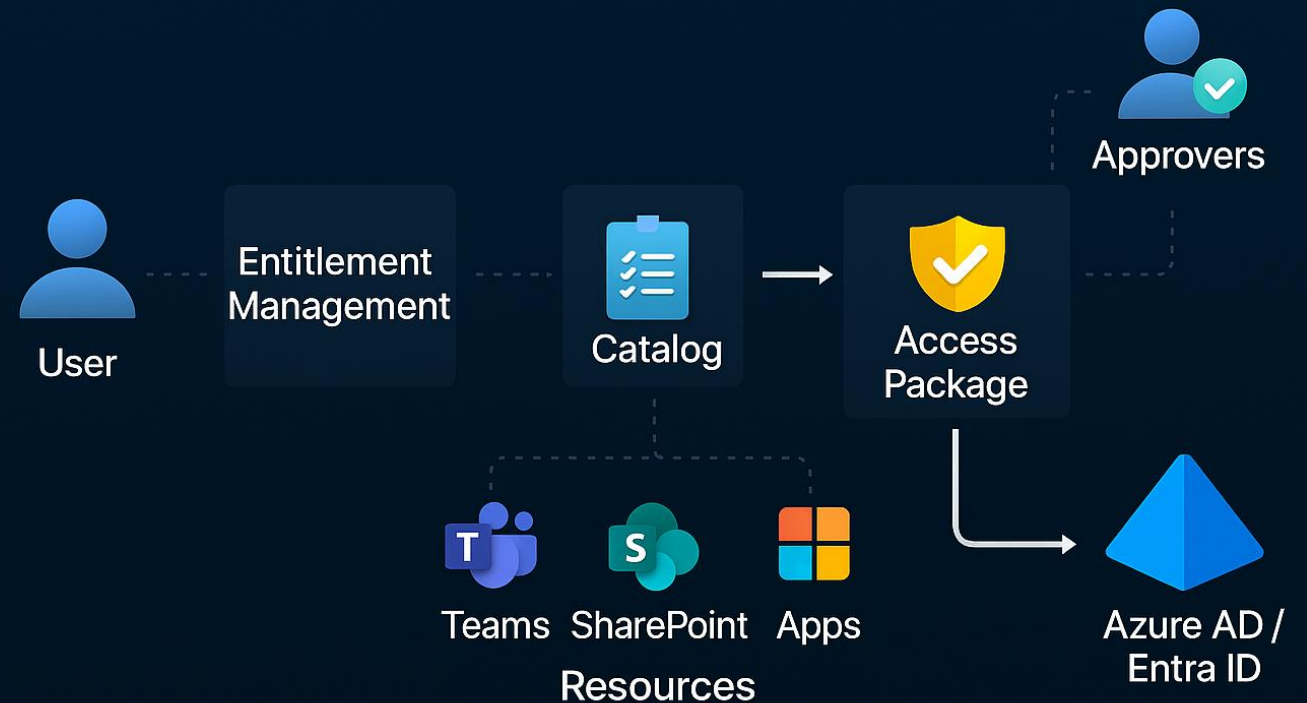
In Part 2 we see how users request, gain, and maintain access through automated governance.

## Architecture Flow

# Entitlement Management in Microsoft Entra

## Centralized Access Lifecycle for Teams, SharePoint & Apps

Entitlement Management connects users to resources via a Catalog and Access Package. Approvals, reviews, and expiry policies ensure access stays secure and compliant.

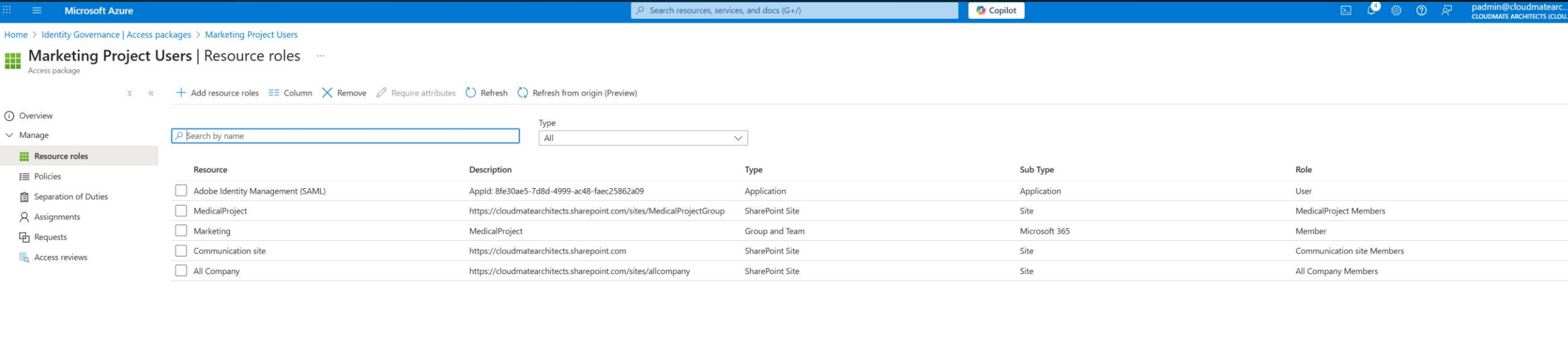


# From Design to Deployment — Our Foundation

Marketing Catalog & Access Package ready for self-service requests

# All Resources Governed in One Place

Teams + SharePoint + Adobe Identity under one Access Package



The screenshot displays the Microsoft Azure portal interface for managing access packages. The breadcrumb navigation shows 'Home > Identity Governance > Access packages > Marketing Project Users'. The page title is 'Marketing Project Users | Resource roles'. Below the title, there are action buttons: '+ Add resource roles', 'Column', 'Remove', 'Require attributes', 'Refresh', and 'Refresh from origin (Preview)'. A left-hand navigation pane lists various management options: Overview, Manage, Resource roles (selected), Policies, Separation of Duties, Assignments, Requests, and Access reviews. The main content area features a search bar 'Search by name' and a 'Type' dropdown menu set to 'All'. Below these is a table listing resource roles.

Resource	Description	Type	Sub Type	Role
<input type="checkbox"/> Adobe Identity Management (SAML)	ApplId: 8fe30ae5-7d8d-4999-ac48-faec25862a09	Application	Application	User
<input type="checkbox"/> MedicalProject	https://cloudmatearchitects.sharepoint.com/sites/MedicalProjectGroup	SharePoint Site	Site	MedicalProject Members
<input type="checkbox"/> Marketing	MedicalProject	Group and Team	Microsoft 365	Member
<input type="checkbox"/> Communication site	https://cloudmatearchitects.sharepoint.com	SharePoint Site	Site	Communication site Members
<input type="checkbox"/> All Company	https://cloudmatearchitects.sharepoint.com/sites/allcompany	SharePoint Site	Site	All Company Members

Entitlement Management lets administrators bundle all related resources into a single Access Package, reducing manual assignment and enabling role-based governance.

# Marketing Project Users Access Package

Secure distribution through Catalog link and My Access Portal

The screenshot displays the Microsoft Azure portal interface for managing an access package. The top navigation bar includes the Microsoft Azure logo, a search bar, and the Copilot icon. The breadcrumb trail indicates the path: Home > Identity Governance > Access packages > Marketing Project Users. The main header shows the package name 'Marketing Project Users' with an information icon and a menu icon. Below the header, there are tabs for 'Overview' (selected), 'Manage', 'Resource roles', 'Policies', 'Separation of Duties', 'Assignments', 'Requests', and 'Access reviews'. The 'Overview' tab displays the package name 'Marketing Project Users' and a sub-header 'Marketing Project'. The 'Properties' section lists key attributes: 'Created by' (padmin@cloudmatearchitects.onmicrosoft.com), 'Created on' (empty), 'Object Id' (fd622a8d-...), 'Catalog' (Marketing), 'Hidden' (No), and 'My Access portal link' (https://myaccess.microsoft.com/@cloudmatearchitects.onmicrosoft.com#/access-packages/fd6...). The 'Contents' section shows 'Resource roles' (1 Groups and Teams, 1 Apps, 3 SPO, 0 Microsoft Entra role), 'Policies' (1 Enabled, 0 Disabled), and 'Activity' (0 Assignments, 0 Pending Requests, N/A Change Propagation Sync).

Microsoft Azure

Search resources, services, and docs (G+/)

Copilot

Home > Identity Governance > Access packages >

**Marketing Project Users** ...

Access package

✕ << Edit Delete

**Overview**

Manage

Resource roles

Policies

Separation of Duties

Assignments

Requests

Access reviews

**Marketing Project Users**

Marketing Project

**Properties**

Created by	Created on	Object Id
padmin@cloudmatearchitects.onmicrosoft.com		fd622a8d-...
Catalog	Hidden ⓘ	My Access portal link ⓘ
Marketing	No	<a href="https://myaccess.microsoft.com/@cloudmatearchitects.onmicrosoft.com#/access-packages/fd6...">https://myaccess.microsoft.com/@cloudmatearchitects.onmicrosoft.com#/access-packages/fd6...</a>

**Contents**

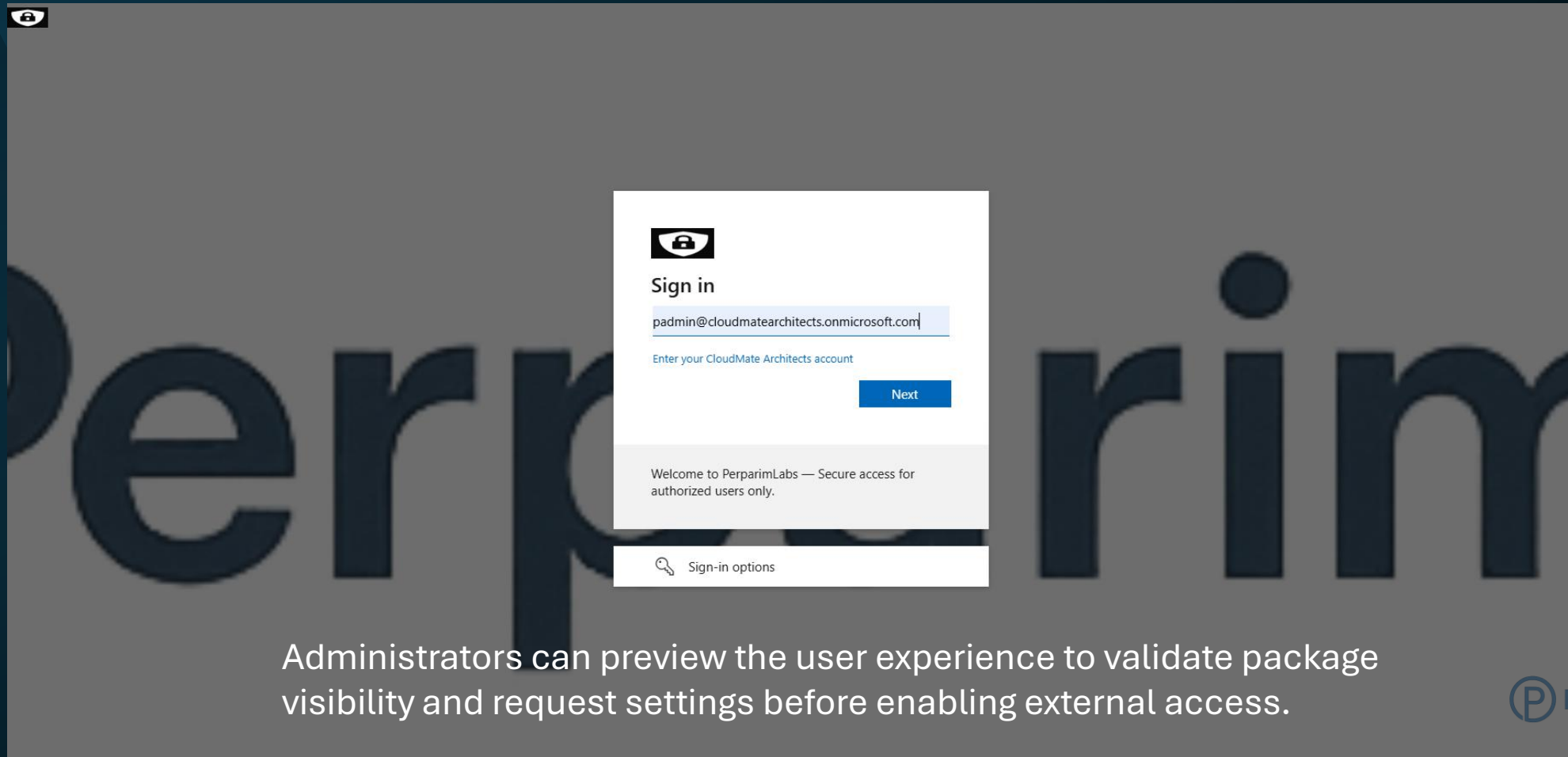
<b>Resource roles</b>	<b>Policies</b>	<b>Activity</b>
1 Groups and Teams 1 Apps 3 SPO 0 Microsoft Entra role	1 Enabled 0 Disabled	0 Assignments 0 Pending Requests N/A Change Propagation Sync

Each package includes metadata, creator info, object ID, and a self-service URL.  
This portal becomes the gateway for users to request access securely.

© PerparimLabs #MicrosoftEntra #IdentityGovernance #ZeroTrust #AccessManagement  
#ConditionalAccess #AzureSecurity #IAM #Microsoft365 #CloudSecurity

# Access Portal Entry Point

padmin@cloudmatearchitects signs into My Access Portal



Administrators can preview the user experience to validate package visibility and request settings before enabling external access.

# Self-Service Catalog View

Marketing Project Users package appears under Available

My Access ▾ Search packages

Perparim Abdullahu  
padmin@cloudmatearchite...

← Available

## Access packages

Access groups and teams, SharePoint sites, applications, and more in a single package. Select from the following packages, or search to find what you're looking for.

Name ↑	Description	Resources	Actions
Marketing Project Users	Marketing Project	Adobe Identity Management (SAML), MedicalProject, Marketing+2 more	<a href="#">Request</a>

End-users see only packages they're authorized to request.  
The portal supports filters, request tracking, and policy-based eligibility rules.

PerparimLabs



# Baseline State Before Request

Group has no members yet — ready for controlled assignment

The screenshot displays the Microsoft Azure portal interface for the 'Marketing' group. The breadcrumb navigation shows the path: Home > CloudMate Architects | Groups > Groups | Overview > All groups > Marketing. The main heading is 'Marketing | Members'. Below this, there are tabs for 'Direct members' (selected) and 'All members'. A search bar and an 'Add filter' button are present. The results section shows '0 group members found' and a table with columns 'Name', 'Type', 'Email', and 'User type'. A message states 'No members have been found'. The left sidebar contains a navigation menu with options: Overview, Diagnose and solve problems, Manage (expanded), Properties, Members (selected), Owners, Roles and administrators, Administrative units, Group memberships, Applications, Licenses, Azure role assignments, Activity, and Troubleshooting + Support.

Starting clean shows that membership is driven exclusively through Access Package policies, not manual adds.



# Submitting a Self-Service Access Request

Provide business justification and submit for delivery

Resources	Actions
Adobe Identity Management (SAML), MedicalProject, Marketing+2 more	<a href="#">Request</a>

Access Packages can include custom questions and approval flows.

In this demo we used auto-approval to highlight streamlined user experience.


## Marketing Project Users

Request details

Resources

Marketing Project

Share a link to this access package:

 Copy link

Continue


## ← Additional questions

Request for specific period?  
☐ No

Business justification  

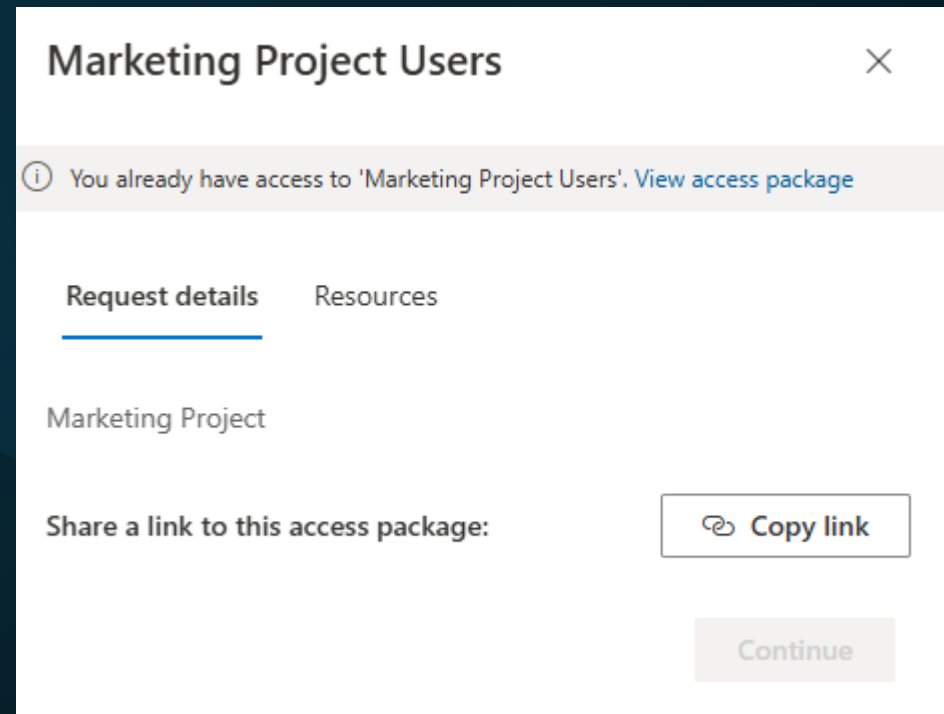
I need access

Submit request



# Access Delivery in Progress

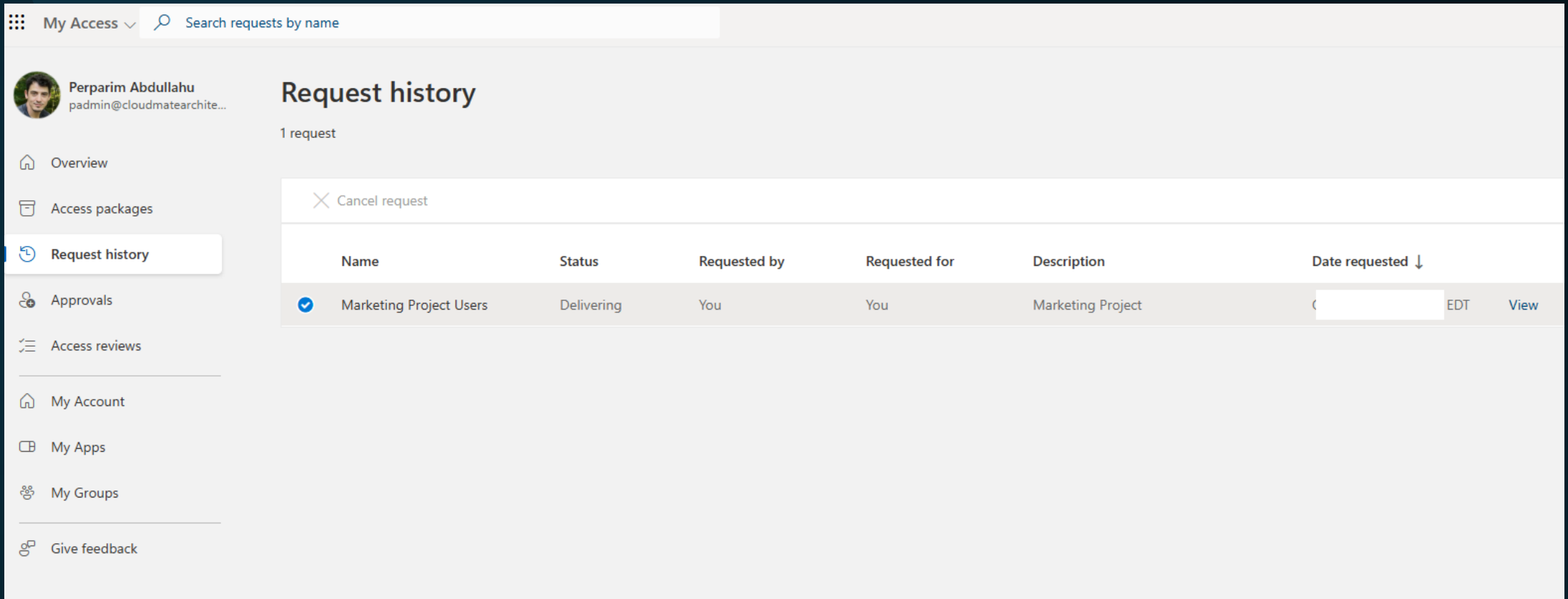
Status = Delivering — policy automation in motion



Behind the scenes, Entra assigns group, app, and site roles based on the package definition — ensuring consistent and traceable access.

# Access Granted and Active

5 resources assigned to the Marketing Project User



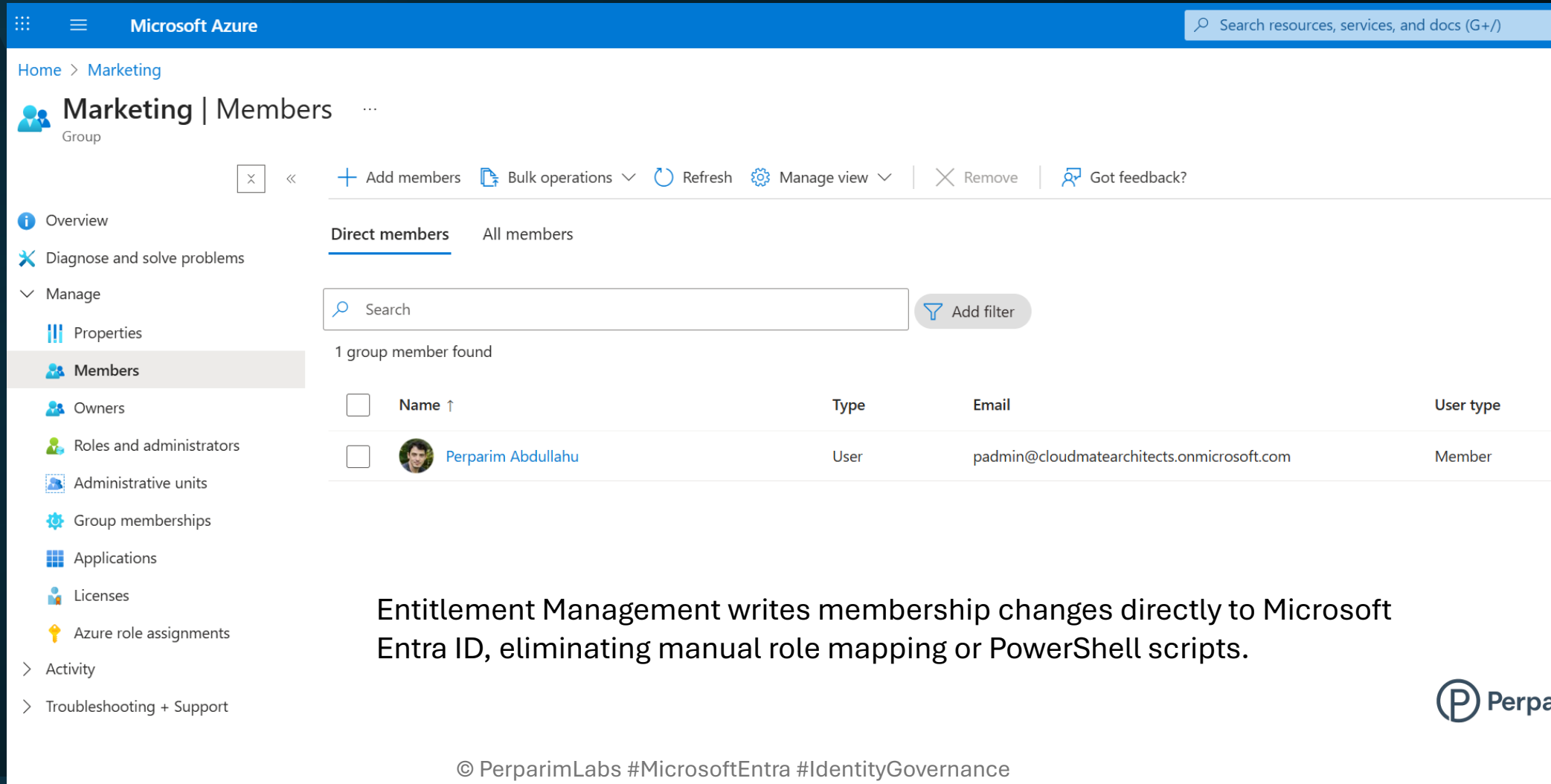
The screenshot displays the 'My Access' portal interface. At the top, there's a navigation bar with 'My Access' and a search bar labeled 'Search requests by name'. Below this, the user's profile is shown: Perparim Abdullahu (padmin@cloudmatearchite...). The left sidebar contains navigation links: Overview, Access packages, Request history (highlighted), Approvals, Access reviews, My Account, My Apps, My Groups, and Give feedback. The main content area is titled 'Request history' and shows '1 request'. Above the table is a 'Cancel request' button. The table has columns: Name, Status, Requested by, Requested for, Description, and Date requested. A single row is visible for 'Marketing Project Users' with status 'Delivering', requested by 'You', requested for 'You', and description 'Marketing Project'. The 'Date requested' column shows a date with a dropdown arrow, and there are 'EDT' and 'View' links next to it.

Name	Status	Requested by	Requested for	Description	Date requested ↓
Marketing Project Users	Delivering	You	You	Marketing Project	EDT View

Once active, the portal lists all assigned resources for transparency and self-review. Users see exactly what they have access to and can remove it if no longer needed.

# Automatic Group Assignment

User added to Marketing group instantly



The screenshot shows the Microsoft Azure portal interface for the 'Marketing' group. The top navigation bar includes the Microsoft Azure logo and a search bar. The left sidebar contains navigation links: Home > Marketing, Overview, Diagnose and solve problems, Manage (Properties, Members, Owners, Roles and administrators, Administrative units, Group memberships, Applications, Licenses, Azure role assignments), Activity, and Troubleshooting + Support. The main content area displays the 'Marketing | Members' page. It includes a toolbar with options like 'Add members', 'Bulk operations', 'Refresh', 'Manage view', 'Remove', and 'Got feedback?'. Below the toolbar, there are tabs for 'Direct members' and 'All members'. A search bar and an 'Add filter' button are present. The results show '1 group member found'. The member list has columns for Name, Type, Email, and User type. The member 'Perparim Abdullahu' is listed with a profile picture, type 'User', email 'padmin@cloudmatearchitects.onmicrosoft.com', and user type 'Member'.

Name	Type	Email	User type
Perparim Abdullahu	User	padmin@cloudmatearchitects.onmicrosoft.com	Member

Entitlement Management writes membership changes directly to Microsoft Entra ID, eliminating manual role mapping or PowerShell scripts.

# MedicalProject Site Access Verified

Direct resource access granted via Access Package

The screenshot displays the 'My Access' portal for user Perparim Abdullahu. The 'Access packages' section shows one active package: 'Marketing Project Users' for the 'Marketing Project'. A detailed view of this package is shown on the right, listing its resources: 'Marketing' (MedicalProject Member), 'MedicalProject' (MedicalProjectGroup Members), 'Communication site' (Communication site Members), 'All Company' (All Company Members), and 'Adobe Identity Management (SAML)' (User).

Name ↑	Description	Resources
Marketing Project Users	Marketing Project	Adobe Identity Management (SAML), MedicalProject, Marketing+2 more

**Marketing Project Users**

Marketing Project

**Resources (5)**

- Groups and Teams (1)
  - Marketing**  
MedicalProject  
Role assigned - Member
- Sites (3)
  - MedicalProject**  
https://cloudmatearchitects.sharepoint.com/sites/MedicalProjectGroup  
Role assigned - MedicalProject Members
  - Communication site**  
https://cloudmatearchitects.sharepoint.com  
Role assigned - Communication site Members
  - All Company**  
https://cloudmatearchitects.sharepoint.com/sites/allcompany  
Role assigned - All Company Members
- Applications (1)
  - Adobe Identity Management (SAML)**  
AppId: 8fe30ae5-7d8d-4999-ac48-faec25862a09  
Role assigned - User

Share Remove access

SharePoint and Teams integration extends the same policy controls — ensuring a single identity governs collaboration spaces and data.

# Verified Access Launch from Portal

Clicking *MedicalProject* opened the SharePoint site directly — proving the Access Package works end-to-end.

**Marketing Project Users** ✕

Marketing Project

**Resources (5)**

Groups and Teams (1)

- Marketing**  
MedicalProject  
Role assigned - Member

Sites (3)

- MedicalProject**  
<https://cloudmatearchitects.sharepoint.com/sites/MedicalProjectGroup>  
Role assigned - MedicalProject Members
- Communication site**  
<https://cloudmatearchitects.sharepoint.com>  
Role assigned - Communication site Members
- All Company**  
<https://cloudmatearchitects.sharepoint.com/sites/allcompany>  
Role assigned - All Company Members

Applications (1)

- Adobe Identity Management (SAML)**  
AppId: 8fe30ae5-7d8d-4999-ac48-faec25862a09  
Role assigned - User

**MedicalProject**

Home | New | Page details | Preview | Analytics

Conversations | Documents | Notebook | Pages | Site contents | Recycle bin

**News**  
+ Add

**Keep your team updated with news on your team site**

From the site home page you'll be able to quickly author a news post - a status update, trip report, or...

**Add News**

**Quick links**

- Learn about a team site
- Learn how to add a page

**Next steps**

- Apply a site template**  
Quickly enhance your site using a scenario-specific site template.  
[Get started](#)
- Invite team members**  
Engage with your team by adding them to your site's group.  
[Add members](#)
- Upload files**  
Collaborate on shared content with your team.  
[Upload a document](#)
- Post news**  
Communicate with your team by sharing updates and announcements.  
[Create a news post](#)
- Change the look**  
Customize the look of your site by updating the theme and logo.  
[Edit site look](#)

**Your files will show up here**

Drag and drop files here to access them from any device.

The *My Access Portal* link dynamically redirects users to approved resources. Once permissions propagate, access is instant with no manual configuration.

# Zero Trust Starts at Sign-In

Laura Johnson triggers MFA enrollment before access



laura.johnson@cloudmatearchitects.onmicrosoft.com

## Let's keep your account secure

We'll help you set up another way to verify it's you.

[Use a different account](#)

[Learn more about verifying your identity](#)

[Next](#)

Welcome to PerparimLabs — Secure access for authorized users only.

Keep your account secure

Microsoft Authenticator



Start by getting the app

On your phone, install the Microsoft Authenticator app. [Download now](#)  
After you install the Microsoft Authenticator app on your device, choose "Next".  
[I want to use a different authenticator app](#)

[Next](#)

Keep your account secure

Microsoft Authenticator

Scan the QR code

Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

After you scan the QR code, choose "Next".



[Can't scan image?](#)

[Back](#)

[Next](#)

Keep your account secure

Microsoft Authenticator



Set up your account

If prompted, allow notifications. Then add an account, and select "Work or school".

[Back](#)

[Next](#)

Keep your account secure

Microsoft Authenticator



Let's try it out

Approve the notification we're sending to your app by entering the number shown below.

54

[Back](#)

[Next](#)

Keep your account secure

Microsoft Authenticator



Notification approved

[Next](#)

Keep your account secure

Success!

Great job! You have successfully set up your security info. Choose "Done" to continue signing in.

Default sign-in method:



Microsoft Authenticator

[Done](#)

Conditional Access and Authentication Methods policies enforce strong identity proofing at first login, protecting the self-service portal from unauthorized use.

© PerparimLabs #MicrosoftEntra #IdentityGovernance  
#ZeroTrust #AccessManagement #ConditionalAccess  
#AzureSecurity #IAM #Microsoft365 #CloudSecurity





# Same Experience for All Users

Laura requests Marketing Project Users package

The screenshot displays the Microsoft Entra ID Access Packages portal. At the top, the user is identified as Laura Johnson (laura.johnson@cloudmate...). The left sidebar contains navigation links: Overview, Access packages (selected), Request history, Approvals, Access reviews, My Account, My Apps, My Groups, and Give feedback. The main content area shows the 'Available' section for 'Access packages'. A table lists the available packages:

Name ↑	Description	Resources	Actions
Marketing Project Users	Marketing Project	Adobe Identity Management (SAML), MedicalProject, Marketing+2 more	<a href="#">Request</a>

A modal window titled 'Marketing Project Users' is open, showing the 'Request details' tab. It displays the package name 'Marketing Project' and a 'Share a link to this access package:' section with a 'Copy link' button. A 'Continue' button is at the bottom right of the modal.

The portal experience is consistent for internal and external identities. Governance applies uniformly — no special admin steps required.

# Access Delivered Automatically

Package status = Active for Laura Johnson

Marketing Project Users

×

ⓘ

You already have access to 'Marketing Project Users'. [View access package](#)

Request details

Resources

Marketing Project

Share a link to this access package:

🔗

Copy link

Continue

Auto-approval policies simplify collaboration while still providing full audit visibility to administrators and security teams.

# Verified Access to Communication & Marketing Sites

User can open and collaborate instantly

**Access packages**

Access groups and teams, SharePoint sites, applications, and more in a single package. Select from the following packages, or search to find what you're looking for.

Available (1) Active (1) Expired (0)

Name ↑	Description	Resources	Status
Marketing Project Users	Marketing Project	Adobe Identity Management (SAML), MedicalProject, Marketing+2 more	Oct 2023

**Marketing Project Users**

Marketing Project

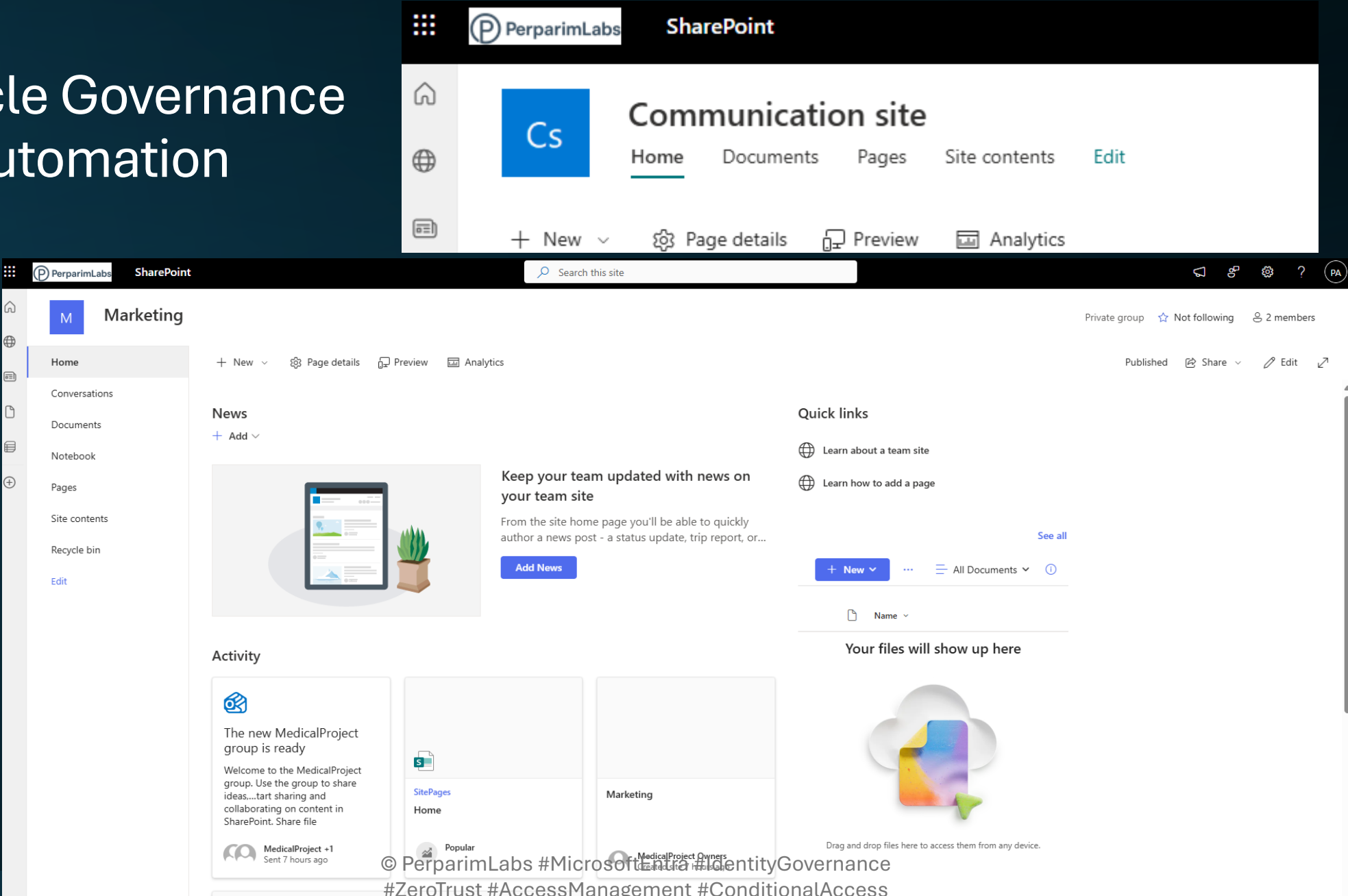
**Resources (5)**

- Groups and Teams (1)
  - Marketing** (MedicalProject)  
Role assigned - Member
- Sites (3)
  - MedicalProject**  
<https://cloudmatearchitects.sharepoint.com/sites/MedicalProjectGroup>  
Role assigned - MedicalProject Members
  - Communication site**  
<https://cloudmatearchitects.sharepoint.com>  
Role assigned - Communication site Members
  - All Company**  
<https://cloudmatearchitects.sharepoint.com/sites/allcompany>  
Role assigned - All Company Members
- Applications (1)
  - Adobe Identity Management (SAML)**  
AppId: 8fe30ae5-7d8d-4999-ac48-faec25862a09  
Role assigned - User

Share Remove access

Cross-service integration ensures that one approved package grants a complete workspace experience across Microsoft 365.

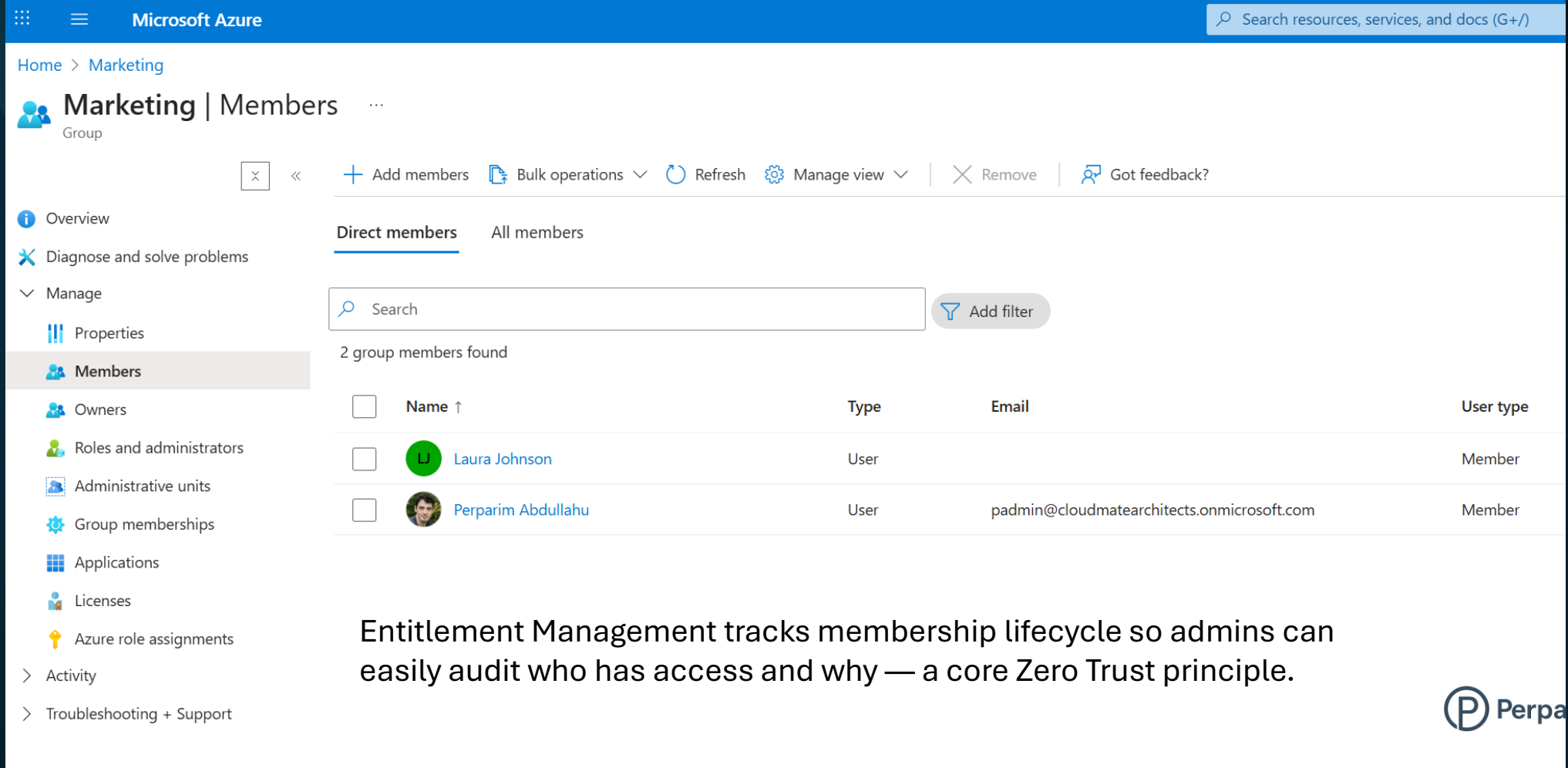
# Lifecycle Governance Automation



© PerparimLabs #Microsoft #IdentityGovernance  
#ZeroTrust #AccessManagement #ConditionalAccess  
#AzureSecurity #IAM #Microsoft365 #CloudSecurity

# Two Members — One Governance Process

Both Perparim and Laura are Marketing group members



Microsoft Azure

Home > Marketing

**Marketing** | Members

Group

« + Add members Bulk operations Refresh Manage view Remove Got feedback?

Overview

Diagnose and solve problems

Manage

Properties

**Members**

Owners

Roles and administrators

Administrative units

Group memberships

Applications

Licenses

Azure role assignments

Activity



Troubleshooting + Support

Direct members All members


Search

Add filter

2 group members found

	Name ↑	Type	Email	User type
<input type="checkbox"/>	 Laura Johnson	User		Member
<input type="checkbox"/>	 Perparim Abdullahu	User	padmin@cloudmatearchitects.onmicrosoft.com	Member

Entitlement Management tracks membership lifecycle so admins can easily audit who has access and why — a core Zero Trust principle.

 PerparimLabs

# Continuous Access Control

Reviews, expiry, and revocation maintain compliance

Admins can set access reviews, duration limits, and renewal policies so access automatically expires when no longer needed — reducing identity risk.

# Identity Governance in Action

Automated access that aligns with Zero Trust and least privilege

- ✓ Centralized Access Lifecycle
- ✓ Self-Service Efficiency
- ✓ MFA Enforcement at Entry
- ✓ Automatic Role Assignment
- ✓ Audit-Ready Transparency

Microsoft Entra Entitlement Management transforms access control from manual to governed — ensuring the right people have the right access at the right time.